Committee

18th November 2009

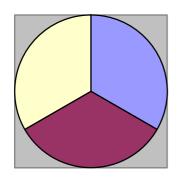
# Redditch Borough Council Quarterly Compliment Statistics



#### July - September 2009

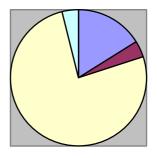
There were a total of 66 compliments in the last quarter

### DEPUTY CHIEF EXECUTIVE DIRECTORATE



☐ Financial Svs (1) ☐ Policy (1) ☐ Legal (1)

#### ENVIRONMENT & PLANNING DIRECTORATE

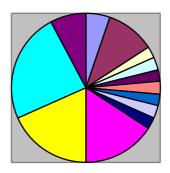


■ Building Control (4)

■ Development Control (1)

□Landscape & Countryside/Cleansing (19) □Dial A Ride (1)

## HOUSING, LEISURE & CUSTOMER SERVICES DIRECTORATE



□ Aids & Adaptions (2) □ Capital (4)
□ Housing Options (1) □ Income (1)

Leisure (1)

■ IT (1)
■ Performance (1)
■ Sure Start (9)

☐ Care&Repair (1)

Repairs (7)

■ Wardens (6)
■ Tenancy (3)

OSS (1)

#### What did you compliment?

The majority of compliments related to Landscape & Countryside/Cleansing, Wardens, Surestart and Repairs